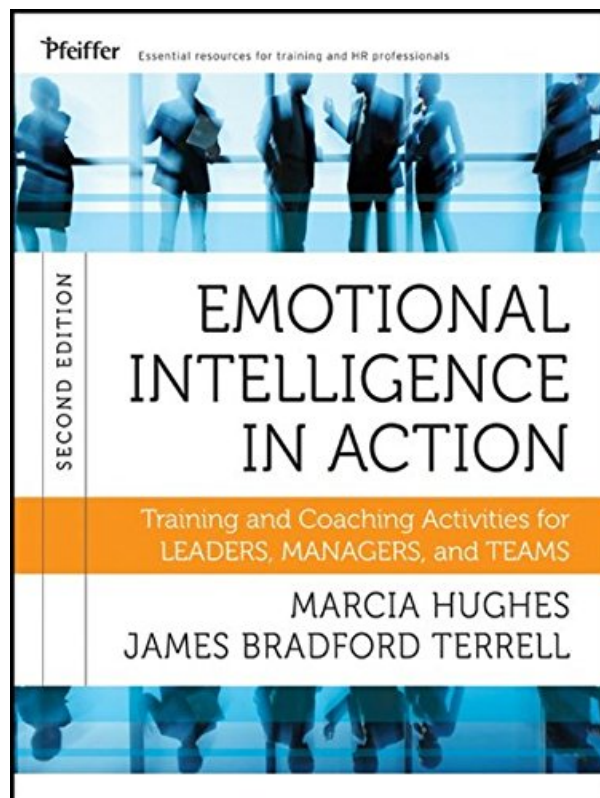
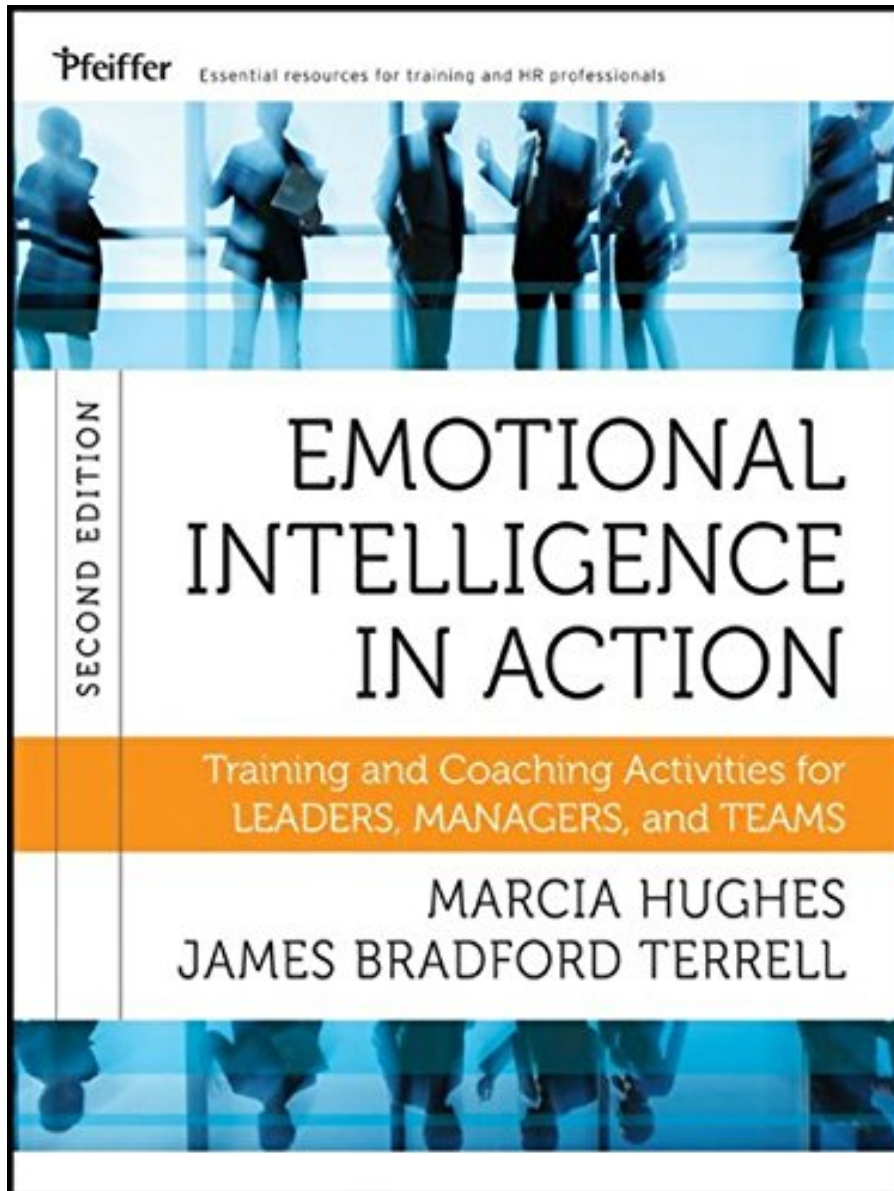


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“This excellent resource provides useful tools for trainers and practitioners who want to work on enhancing their clients’ emotional and social intelligence skills. The series of exercises make a great addition to the consultant’s EI toolbox.”

—Steven J. Stein, Founder and CEO of MHS and co-author of the best seller, *The EQ Edge*

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The importance of Emotional Intelligence as a critical factor in personal and business success is now well established. *Emotional Intelligence in Action, Second Edition* shows how to tap the power of EI to build effective emotional skills and create real change for leaders and teams.

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Revised to respond to the significant changes in EQi 2.0 and to add two new instruments, TESI and EISA, this Second Edition now offers in-depth coverage of such emerging topics as emotional expression, as well as thirty new exercises, accompanied by reproducible handouts for your participants.

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About the Author

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- Sales Rank: #271469 in Books
- Published on: 2012-02-14
- Original language: English
- Number of items: 1
- Dimensions: 9.30" h x 1.01" w x 7.00" l, 1.80 pounds
- Binding: Paperback
- 512 pages

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